

BUSINESS PROCESS MANAGEMENT (BPM)

Hands On, Tutor-Led Training

IBM's **Business Process Management (BPM)** improves the visibility and control of business processes, helping to ensure that the business operations differentiate the organisation from its competition, deliver the right goods and services, and meet the demand of your customers for consistency and convenience.

IBM BPM provides market-leading capabilities that can help an organisation optimise business operations with real-time visibility into work in progress through continuous process monitoring and analytics; accelerate task completion through robust collaboration capabilities.



IBM® Business Process Management (BPM) software and services empower organisations of all sizes to not only meet but exceed their customers' expectations, not only react to, but anticipate shifts in their marketplace.

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IBM® Business Process Manager is a full-featured, consumable business process management (BPM) platform designed for faster time to deployment. It includes tooling and run time for process design, execution, monitoring and optimization of business processes.

IBM Business Process Manager can be used almost immediately in its standard configuration or in an easily customizable configuration. It provides a highly integrated environment that scales smoothly and easily from initial project to enterprise-wide program, providing faster time to value with improved user productivity.



**BUSINESS PROCESS
MANAGEMENT (BPM)**

UNDERSTANDING BPM

Introduction to IBM Business Process Manager and the strategies, tools, and methodologies that are used for successful business process management programs. Learn how to successfully start employing BPM in an organization.

2 Days Online

Objectives

After completing this training, students should be able to:

Describe and explain the business process management (BPM) value proposition.

Employ process driven culture standards

Employ IBM Business Process Manager project delivery best practices for a successful program implementation.

IBM Certification

IBM certification can assist in laying the groundwork for your personal journey to become a world-class resource to your customers, colleagues, and company, by providing you with the appropriate skills and accreditation needed to succeed.

**BUSINESS PROCESS
MANAGEMENT (BPM)**

BPM DEVELOPER SKILLS

The Developer builds shared process models that maximize team efficiency by enabling all team members to express and interpret business requirements consistently using standard process model elements and notation.

5 Days Classroom

Objectives

After completing this training path, students should be able to:

Understand the value of BPM
Describe why process modelling is an important phase in the BPM lifecycle; identify how to use Process Designer to create a process application.

List and identify the core elements that are used to create a BPD in Process Designer; Translate workflow steps into business process activities and nested processes.

Describe the architecture of IBM Business Process Manager.

Organize process assets into toolkits; Manage variables and data flow.

Implement gateways and routing to control process flow; Build a business data model; Build services and user input forms; Create a snapshot for deployment; Create a decision service.

Model and implement message events; Apply asset tags to organize artefacts; Implement effective error handling in processes and services.

Create business objects that are optimized for use inside a business process diagram; Identify and track critical business data inside a business process diagram, and understand the database schema to extract the data for business reports.

**BUSINESS PROCESS
MANAGEMENT (BPM)**

**BUSINESS ANALYST
SKILLS FOR BPM**

The Business Analyst is able to employ the process modelling phases, goals and deliverables, communicate process needs through the expected, exception, and escalation paths in a Business Process Definition model; capture, define, analyse, improve, and document a process model in Blueworks Live and IBM BPM.

5 Days Classroom

Objectives

After completing this training path, students should be able to:

Use IBM Blueworks Live (“Blueworks Live”) to map high-level activities and participants in a business process.

Document process opportunities and attach relevant references to clarify requirements

Use Blueworks Live to generate and refine a detailed process diagram.

Establish a change management plan to garner acceptance and buy-in for process improvement initiatives.

Use Blueworks Live to document detailed process, through validation and enhancement of Level 1 and 2 maps including key inputs and outputs, as well as known issues and impacts.

Create a detailed list of areas of opportunity
Generate a prioritized list of opportunities for improvement.

Identify metrics and key performance indicators for their process; Identify next steps for process improvement initiatives.

Use IBM Business Process Manager to create and extend a business process model definition.

Please call us for course prices and schedules:

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